

DOLCOED

TERMS & CONDITIONS OF BOOKING

Our Chemical waste disposal is Green Only due to Septic Tank, please ensure you use GREEN, if you do not have any, it can be purchased from reception.

On booking we require a Non refundable deposit, payments are accepted via BACS, Debit card or cash. We can accept payment by credit card but these incur a charge of £1.50 due to processing charges.

Any Bank Holiday Bookings will be paid for in full (3 nights) prior to arrival and are non refundable.

Full balance will be payable on the day of checking in. If you choose to cut your holiday short for whatever reason, refunds will not be given. Bank Holiday bookings will be paid for in Full at the time of Booking.

(We will not be held responsible for any inclement weather changes, cancellations to holidays and early departures etc.. and therefore recommend that you take out holiday insurance)

Although we don't like to set out rules and regulations, please be aware that everyone is on holiday and deserves an enjoyable, peaceful and fun break allowing them to return year on year.

Remember, sound carries through tent and caravan walls, so please keep noise to a minimum, especially late evening and at night. Between the hours of 10 pm and 8am.

Due to being in the countryside and surrounded by fields with livestock, All dogs must be kept on leads at all times, all fouling must be 'poop scooped' immediately and deposited in the dog bins provided.

Parents are to be responsible for their children at all times whilst at Dolcoed, all children must be supervised in the recreation areas. There is a freshwater lake on site that is deep in parts and can be very cold. Dolcoed takes no liability or responsibility for accidents caused through negligence.

Please respect each camper's area, and make sure your children and dogs do not cause a nuisance to neighbouring pitches.

Barbeques are permitted but must be kept at least 2ft off the ground – Please place all refuse in recycling bins or appropriate waste recycling containers located in the skip enclosure.

Never leave refuse bags outside your tent or caravan as it may be strewn across the field by animals etc.

Avoid the risk of fire: please make sure you use and store electrical and gas equipment and flammables safely. Do not allow rubbish to accumulate and keep flammable items away from flames and hot surfaces. Do not use hot fires- with the exception of barbeques at a safe distance from the ground and neighbouring units.

In the event of a fire, evacuate the caravan, tent or motor home immediately and go to the nearest Fire point. Only use extinguishers if it is safe to do so.